



CREW MANAGEMENT SYSTEM

Scheduling, PBS, Vacancy/Vacation
Bidding, Training, Crew Mobile

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ProVerne 

Overview

Crew Management Systems shouldn't be hard. ProVerne re-invents traditional Crew Management with rich dashboards, streamlined and integrated workflows and an industry-leading management-by-exception approach that keeps you squarely focused on the Operation. With CMS, issues become solutions, presenting options, streamlining workflows and illustrating downstream impacts.

For Crew, CMS offers Preferential Bidding, powerful mobility solutions and the industry-leading Vacation and Vacancy management system.

Key Functionalities

- Manual and automated Crew Pairings Construction
- Integrated Preferential Bidding System (PBS)
- Crew Duty Regulations Maintenance
- Crew Assignments and Fully Automated Crew Legality Management
- Crew Roster Management
- Training Planning, Tracking and Qualifications Management
- Integrated Vacation and Vacancy (Base) Bidding Tools
- Disruption dashboard for Day-of-Operations
- Crew Travel Logistics and Support for 3rd Party Providers
- Robust Dashboarding and Analytics Capabilities

Role-based access and views

- Roles and access control based on crew type, planning phase or day of operation that you control
- Role-based assignments of exceptions management
- Support for ADFS and other SSO user integration for centralized access control
- Award winning dashboarding and analytics for crisp, clean data visualizations

Notifications

- Configurable email notifications for unhandled exceptions, pending work assignments and more
- email notifications for data integration with CMS

Technology and hosting

ProVerne products are offered as Software-As-A-Service and are deployed on Amazon Web Services, allowing us to further guarantee stability and systems security.

And, unlike many SaaS solutions, ProVerne tools are device-agnostic and can be accessed through any standard web or mobile browser, eliminating roll-out/upgrade downtime, supporting Crew "Bring Your Own Device", and having NO requirement for additional software or applications to be installed.

Implementation and Support

ProVerne's unique, rapid-prototyping implementation approach gives you a solution tailored to your organization with an amazing time-to-market. Typically, you'll see your first iteration in two weeks or less and from there we'll work closely with your team to make sure that layouts, dashboards and workflows all are optimized to your unique operation. With ProVerne, there are no surprises, and every engagement is an opportunity to exceed expectations.

ProVerne stands apart from other providers in that we are on a constant mission to ensure that you are receiving maximum value for your investment. Everything, from the application to payments and administration, is designed to reduce overhead and keep you focused on the business.

And once you're live, we continue to support you with customized SLAs based on your airline requirements, as well as a dedicated JIRA portal for reporting and tracking service issues.